



# Fundtech Contingency and Recovery Service™

The Premier Contingency Recovery Service For Fundtech's Payments and Cash Management Solutions

Fundtech Contingency and Recovery Service is available 24 hours a day, 7 days a week for users of Fundtech's funds transfer, electronic banking and treasury management solutions including: FEDplus, PAYStar, PAYplus USA, ACCESS, CASHplus, Fundtech Banker and Recon Manager.

Fundtech's Contingency and Recovery Service consists of ready-to-use cash management operation centers equipped with all required application systems, and internal host systems, telephones, and staff support. Each center is dedicated to the complete resumption of your mission-critical treasury functions using Fundtech products. Your staff can resume operations at one of the nationwide Fundtech Contingency and Recovery Service locations or at your own recovery site using remote workstations.

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## BENEFITS

- Fundtech Contingency and Recovery Service sites enable you to resume mission-critical operations efficiently in an off-site location to continue to fund operations, meet your cash flow requirements, and avoid insolvency.
- Fundtech Contingency and Recovery Service sites enable you to maintain client market share and a competitive edge within the market place. A financial institution that cannot execute funds transfers for its clients, risks losing business to the competition.
- Fundtech Contingency and Recovery Service sites comply with internal, external and governmental audit and examiner requirements.

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## KEY FEATURES

**Each of Fundtech's Contingency Recovery Sites meets the following client-mandated requirements:**

### Coverage

On-site and off-site recovery support is available 24 hours a day, 7 days a week. When ready, activation of this service is as easy as calling a toll free activation number.

### Multiple Locations

Fundtech Contingency and Recovery Service sites, located nationwide, are easily accessible to international airports, and are centrally located within their region. Each site is designed to provide recovery and testing services for local clients and also serve as a secondary long distance recovery site should a region-wide disaster prevent you from recovering at your primary site. Joining Fundtech Contingency and Recovery Service gives you the flexibility to recover your operations at any Fundtech Contingency and Recovery Service site ensuring that you will be covered for extended recovery periods and different contingency scenarios. Fundtech Contingency and Recovery Service sites are in the following two locations:

- Norcross, Georgia—Located approximately 30 minutes from Hartsfield International Airport in the northern part of Atlanta.
- San Leandro, California—Located within 5 minutes of the Oakland International Airport in San Leandro, CA.

### Facilities

Each site includes two to six recovery areas configured with furniture for workstations, lighting, heat, air conditioning, and restrooms. Each recovery area offers at least six workstations, a network printer, and telephones. Individual lockers enable you to store your own recovery materials such as spreadsheets, forms, and internal recovery procedures. Conference rooms suitable for managerial "War Room" planning and meetings, and supervisory personnel cubicles are also available. Each site also has a data center, secure with card key access and separate HVAC.

### Remote Facility

Fundtech Contingency and Recovery Service can provide connectivity from your own remote recovery site configured with workstations to a Fundtech Contingency and Recovery Service recovery center of your choice. This allows your staff to recover at a local site, while still providing all Fundtech application recovery services and host connectivity.

### Security

All Fundtech Contingency and Recovery Service sites provide complete security with a 24-hour card key access and a 24-hour alarm monitoring system.

### Hardware

Fundtech Contingency and Recovery Service sites maintain file servers, and networks for each recovery area. Site hardware configurations can be customized to fit your specific operational requirements.

# Fundtech Contingency and Recovery Service™ *(continued)*

## **Connectivity**

All sites are linked to your real time mainframe host systems to provide all Cash Management services and other host systems.

## **Data Storage and Restoration Service**

Daily, weekly, and monthly data storage schedules are available. Fundtech Contingency and Recovery Service staff will also schedule periodic tape backup restorations to verify data integrity and ensure that your mission-critical applications maintain record retention integrity and that backups are readily available.

## **Operational, Technical and Management Support**

Experienced staff familiar with your applications and operations will provide planning, coordination, and support for your contingency recovery requirements.

## **Operational Procedures**

Fundtech Contingency and Recovery Service staff will develop recovery activation procedures with you to facilitate a seamless recovery effort.

## **Staffing**

Fundtech Contingency and Recovery Service will provide you with supplementary staff and coordinate their efforts with you to facilitate your data entry recovery efforts and operational work flow requirements.

## **Testing and Software Upgrades**

Fundtech Contingency and Recovery Service will support and maintain your current production site application version. Fundtech Contingency and Recovery Service also supports contingency site testing and will schedule test dates to fit your requirements.

## **Administrative Support**

Fundtech Contingency and Recovery Service staff will help coordinate airline, hotel, and auto reservations to facilitate travel to each site. The Fundtech Contingency and Recovery Service staff will also support daily recovery-related administrative duties, local restaurant catering and office equipment deliveries during your recovery.

## **Consulting Services**

Fundtech Contingency and Recovery Service on-site consulting services will help you prepare feasibility studies and recovery action plans and strategies for internal proposals and reports.

## **For More Information Contact:**

Your Fundtech Corporation Sales Representative or Fundtech Contingency Services—  
(877) 947-3878.