

PAYplus E-mail Notification Module™

Instant E-Mail Notification of Payment Status

Traditional customer notification delivery channels cost you and your customers time, effort, and money. Delivering advices by telephone or mail ties up staff with tedious printing, folding, stuffing, and mailing chores. Faxed advices can easily get misplaced or be transmitted before transactions have been finalized. Customers who rely on these channels must spend time on the phone with you to check on the status of urgent electronic transfers and their current position.

The PAYplus E-mail Notification Module allows you to deliver customer transaction advices instantly without additional staff effort. With e-mail notification, you can tap the power of the Internet and truly differentiate your services from the competitions.

SATISFIED CUSTOMERS AND REDUCED COSTS

This module's steady stream of reliable, up-to-the-minute payment status notifications will satisfy both internal and external clients.

- Corporate and retail clients can have instant notifications delivered directly to their computer desktops, day or night.
- Your bank will save money by using the Internet instead of voice or fax communications to issue payment notifications.
- Wire room (payments area), branch, and department staff will all share the benefits of increased efficiency and reduced customer service costs.
- Customer service is enhanced by consistent, reliable delivery of information.

SECURE NOTIFICATIONS

This module follows strict security procedures to keep information protected.

- Notifications are directed to a specific e-mail account based on pre-defined customer or bank requirements.
- All return receipts and acknowledgements are returned to a specific e-mail account.
- All file attachments delivered to the dedicated e-mail account are discarded automatically to prevent any e-mail born virus.

USER-FRIENDLY FEATURES

E-mail notification is flexible and gives you the tools to manage your advice deliveries effectively.

- This module enables you to mix and match notification types.
- It provides you with enhanced advice tracking and reporting capabilities.

EASY IMPLEMENTATION

Implementation of this Module is fast and simple.

- Fundtech's Professional Services Group works with your staff to implement the PAYplus E-mail Notification Module. We install and modify your payment system's setup parameters, review advice templates for compatibility, and connect the Module to your mail server.
- Once installed, it enables a customer to use the service easily. Just add the customer's e-mail address and add E-mail module permission to the user and branch profile already in your system.