

# PAYplus Notifications, Alerts and Broadcast Module

- Improves and Automates Communications
- Immediately Notifies Staff of System Outages and Connection Failures

Fundtech's PAYplus Notifications, Alerts and Broadcast Module™ enables PAYplus USA to proactively send information about the system to users, IT staff, additional bank personnel, or bank customers.

You'll be able to run your payments operation more smoothly because your staff will know about important system issues immediately – and be able to address them quickly.

The PAYplus Notifications, Alerts and Broadcast Module comes with an extensive reporting capability that helps you identify recurring problems so that they can be quickly addressed.

The PAYplus Notifications, Alerts and Broadcast Module is customizable to meet your operating needs. From the kinds of alerts, and how they are distributed; to the kinds of reports generated – the system is designed to give you maximum control to meet your operating and compliance needs, as well as the unique needs of your clients.

## NOTIFICATIONS

The PAYplus Notifications, Alerts and Broadcast Module is able to notify users when messages are in a specific queue and require user intervention. This includes exception processing queues as well as verification, remote and release queues. The improved processing time and efficiency will help banks exceed their SLA agreements with their customers.

## ALERTS

Based on criteria set up within the module, the PAYplus Notifications, Alerts and Broadcast Module can send alerts when a connection between PAYplus USA and one of its interfaces, such as the FED, SWIFT, or hosts, goes down.

## BROADCASTS

To quickly and effectively communicate with users, broadcast messages may be sent to individuals or to designated distribution lists.

## CUSTOMIZABLE MESSAGES

The subject and body of the message sent for each notification, alert or broadcast are customizable. The notifications, alerts and broadcast messages can be sent to an E-mail address, mobile phone, and/or pager.

## DETAILED REPORTING

The PAYplus Notifications, Alerts and Broadcast Module includes reports to track the various options that have been set up in the system, who they were set up by, and what alerts or notifications were generated within a specified date range.

## BENEFITS:

- Users do not need to be logged on to PAYplus USA in order to monitor connections.
- IT personnel are immediately alerted to an outage by the system leading to shorter down times.
- Flexible configuration enables administrators to determine which connections and queues should be monitored, who should receive the messages, and how the messages should be delivered.
- Operators no longer need to track down colleagues when an action needs to be taken on an item in a specific queue. The system notifies them when a message is pending, enabling quicker processing of messages.
- The broadcast message feature provides an efficient tool for managers to disseminate important information to all users.

## ARCHITECTURE

- The module resides on a Linux server and communicates with PAYplus via FTP.

## ENHANCED SECURITY

The PAYplus Private E-mail Notification Module secures the delivery of messages generated by the PAYplus Notifications, Alerts and Broadcast Module, by ensuring that they can be reviewed only by a designated recipient who maintains a valid Login ID and password on the Private E-mail Notification server. See the Private E-mail Notification Module information sheet for addition information on secured E-mail.

Fundtech

